



User Manual

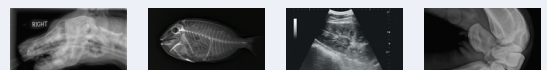




Table of Contents

Important Safety Information	1
Chapter 1: Opening TruDR dx™	3
Chapter 2: Patient Information	4
Searching and Adding Patients	4
Editing an Existing Patient's Information	6
Creating a New Study for an Existing Patient	7
Chapter 3: Creating a Study Using Modality Worklist.....	8
Chapter 4: Creating Radiographs	11
Choosing Anatomy and Positioning.....	11
Acquiring Radiographs.....	12
Cropping a Radiograph	15
Chapter 5: Managing Studies	17
Adding New Images to an Existing Study.....	17
Reviewing a Study	18
Burning a CD	19
Exporting a Study as a JPEG.....	21
Sending a Study to a Server	23
Confirming that a Study was Sent	24
Sending a Study to AIS.....	25
Appendix A: Technical Support.....	26

Important Safety Information

Note



*Read all the instructions before connecting or operating the component
Keep this manual so you can refer to these safety instructions.*

Warning



*There are no user serviceable parts inside.
Refer all servicing to qualified service personnel.*

To reduce the risk of fire or electric shock, do not expose the unit to moisture or water. Do not allow foreign objects to get into the enclosure. If the unit is exposed to moisture, or a foreign object gets into the enclosure, immediately disconnect the power cord from the wall. Take the unit to a qualified service person for inspection and necessary repairs.

Caution



Heed all warnings and safety information in these instructions and on the product itself. Follow all operating instructions.

Clean the enclosure only with a dry cloth or a vacuum cleaner.

Clean the DR plate with a damp cloth. Use no chemicals or alcohol.

You must allow 10 cm or 4 inches of unobstructed clearance around the unit. Do not place the unit on a bed, sofa, rug, or similar surface that could block the ventilation slots. If the component is placed in a bookcase or cabinet, there must be ventilation of the cabinet to allow proper cooling.

Keep the component away from radiators, heat registers, stoves, or any other appliance that produces heat.

Keep the component away from flammable materials.

Place the unit on a fixed, level surface strong enough to support its weight. Do not place it on a moveable cart that could tip over.

Important Safety Information *(continued)*

Connection



The unit must be connected to a power supply only of the type and voltage specified on the rear panel of the unit.

Connect the component to the power outlet only with the supplied power supply cable or an exact equivalent. Do not modify the supplied cable in any way. Do not attempt to defeat grounding and/or polarization provisions. Do not use extension cords.

Do not route the power cord where it will be crushed, pinched, bent at severe angles, exposed to heat, or damaged in any way. Pay particular attention to the power cord at the plug and where it exits the back of the unit.



The power cord should be unplugged from the wall outlet if the unit is to be left unused for a long period of time.

When Problem Occurs



Immediately stop using the component and have it inspected and/or serviced by a qualified service agency if:

- The power supply cord or plug has been damaged.*
- Objects have fallen or liquid has been spilled into the unit.*
- The unit has been exposed to rain.*
- The unit shows signs of improper operation*
- The unit has been dropped or damaged in any way*




CAUTION

Risk of electric shock.
Do not open.


Caution: To reduce the risk of electric shock, do not remove cover. No user-serviceable parts inside. Refer servicing to qualified service personnel.

Applicable for USA, Canada or where approved for the usage.

Caution: To prevent electric shock, match wide blade of plug to wide slot. Insert fully.




This symbol is to alert the user to important operating and maintenance (service) instructions in this manual and literature accompanying the product.



This symbol is to alert the user to the presence of uninsulated dangerous voltages inside the product's enclosure that may constitute a risk of electric shock.

Chapter 1: Opening TruDR dx™

Open the TruDR dx™ software to begin the process of taking a radiograph.

1. Double-click the TruDR dx™ icon  on the desktop. This will load your TruDR dx™ software for acquiring radiographs.
2. Enter your user name and password when the login screen appears.

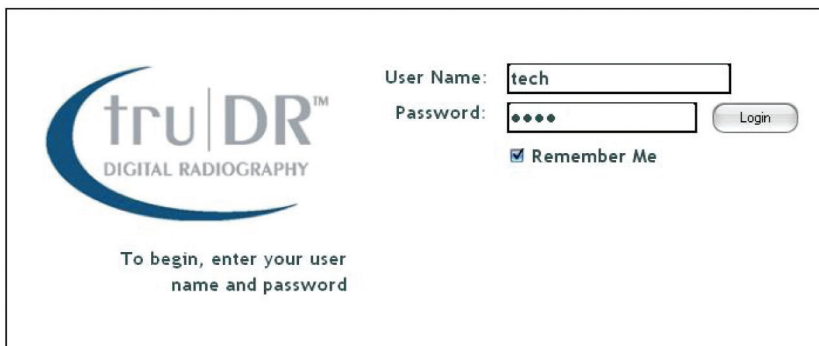
Your default login is:

User Name: tech

Password: tech



The software will load directly into the Patient Screen if the "Remember Me" box is checked.



The login screen for TruDR dx™ Digital Radiography. It features the TruDR logo on the left, which includes a blue arc and the text "tru|DR™ DIGITAL RADIOGRAPHY". Below the logo, it says "To begin, enter your user name and password". On the right, there are two input fields: "User Name:" with the text "tech" and "Password:" with four dots. Below the password field is a checkbox labeled "Remember Me" which is checked. To the right of the password field is a "Login" button.

Chapter 2: Patient Information


Searching and Adding Patients

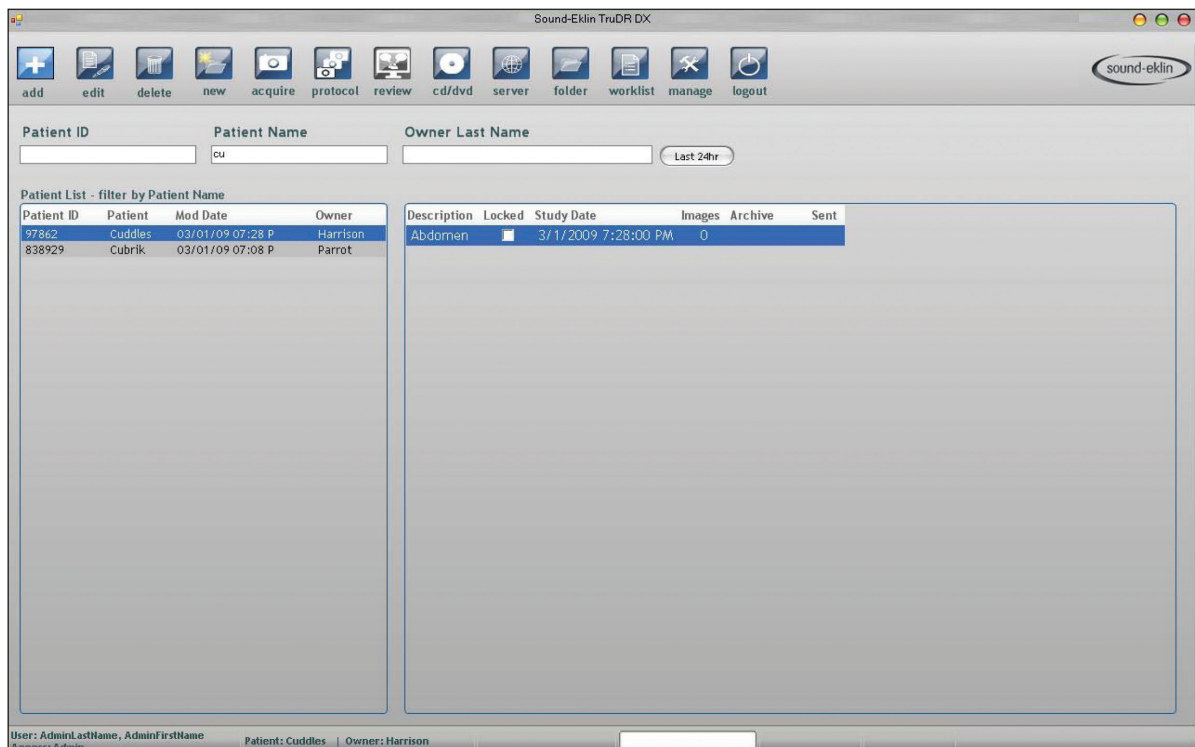
Search for existing patients or add new patients easily by using the filtered search fields.

1. Search for your patient in the Patient Screen by entering the **Patient ID**, the **Patient Name**, or the **Owner Last Name**. Your patient list will automatically filter as you type.



Patients entered within the last 24 hours are displayed in the Patient List.

2. If you do not see the patient you are searching for, click the **Add** button  or press the Enter key on the keyboard to bring up the Add Patient Screen.



Patient ID	Patient	Mod Date	Owner
97862	Cuddles	03/01/09 07:28 P	Harrison
838929	Cubrik	03/01/09 07:08 P	Parrot

Description	Locked	Study Date	Images	Archive	Sent
Abdomen	<input checked="" type="checkbox"/>	3/1/2009 7:28:00 PM	0		

Chapter 2: Patient Information

Searching and Adding Patients (*continued*)

3. Enter your patient's information. **Patient ID**, **Patient Name**, **Species**, **Weight**, and **Last Name** are required fields.
4. Click one of the **Save** buttons.

Save



Saves the current patient and returns you to the Patient Screen

Save + Add



Saves the current patient and creates a new patient

Save + Acquire



Saves the patient and prepares the computer to acquire a radiograph.

patient save save+add save+acquire save+protocol

Owners
Dryden

Patient ID:* 27746-fido
Patient Name:* Fido
Date Of Birth: 12/03/1998
Species:* Canine
Breed: AUSTRALIAN SHEPHERD
Sex: Spayed
Weight:* 30 lb [Convert to kg](#)


Owner Information
Last Name:* Dryden
First Name: Ron
Institution Name:
Address:
Address2:
Address3:
City:

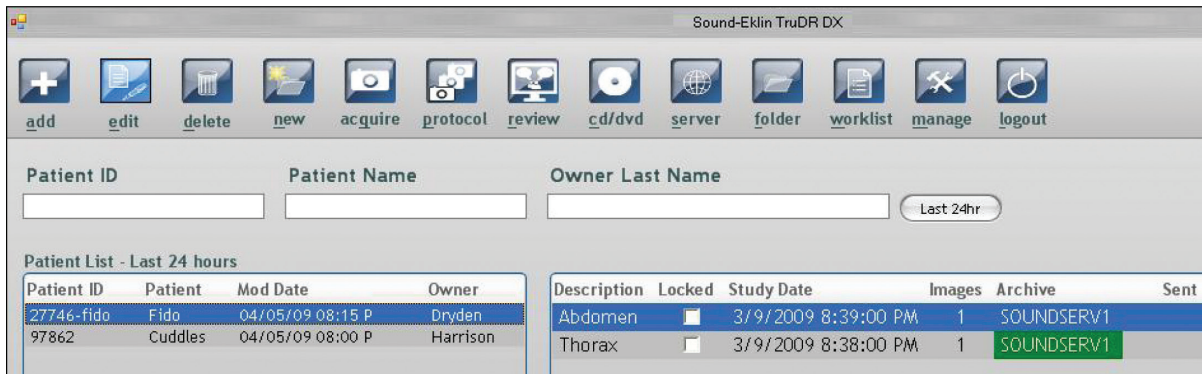
* - Required Information

Chapter 2: Patient Information *(continued)*

Editing an Existing Patient's Information

Edit an existing patient's information for future DICOM tagging.

1. Select your patient to edit from the Patient Screen.
2. Click the **Edit** button. 

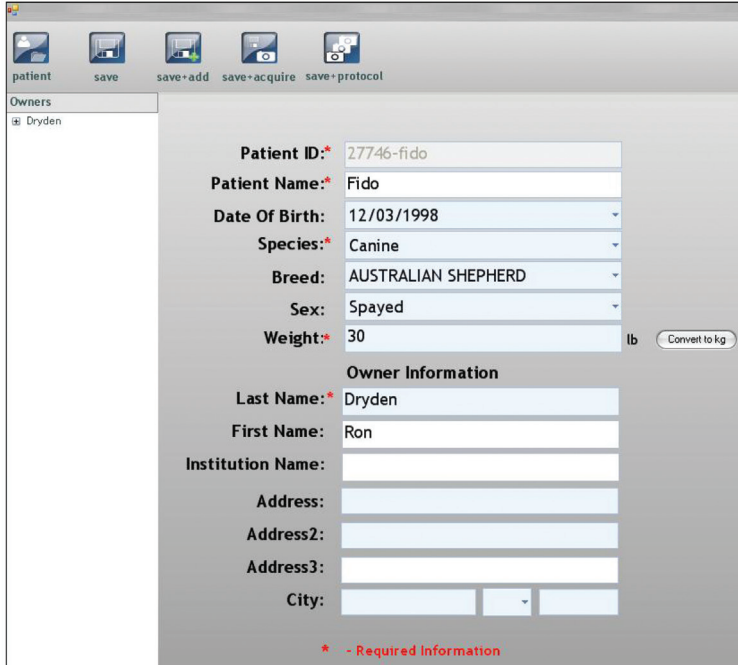


The screenshot shows the 'Sound-Eklin TruDR DX' interface. At the top is a toolbar with icons for add, edit, delete, new, acquire, protocol, review, cd/dvd, server, folder, worklist, manage, and logout. Below the toolbar are three input fields for Patient ID, Patient Name, and Owner Last Name, followed by a 'Last 24hr' button. The main section is titled 'Patient List - Last 24 hours' and contains two tables. The first table lists patients with columns for Patient ID, Patient Name, Mod Date, and Owner. The second table lists studies with columns for Description, Locked, Study Date, Images, Archive, and Sent.

Patient ID	Patient	Mod Date	Owner
27746-fido	Fido	04/05/09 08:15 P	Dryden
97862	Cuddles	04/05/09 08:00 P	Harrison

Description	Locked	Study Date	Images	Archive	Sent
Abdomen	<input type="checkbox"/>	3/9/2009 8:39:00 PM	1	SOUNDSERV1	
Thorax	<input type="checkbox"/>	3/9/2009 8:38:00 PM	1	SOUNDSERV1	

3. Edit the information as needed.
4. Click an appropriate **Save** button (see page 5).



The screenshot shows the 'Patient Edit' form in the 'Sound-Eklin TruDR DX' interface. The form is titled 'patient' and has a sidebar with 'Owners' and 'Dryden'. The main form fields are: Patient ID (27746-fido), Patient Name (Fido), Date Of Birth (12/03/1998), Species (Canine), Breed (AUSTRALIAN SHEPHERD), Sex (Spayed), Weight (30 lb), and Owner Information (Last Name: Dryden, First Name: Ron, Institution Name, Address, Address2, Address3, City). A 'Convert to kg' button is next to the weight field. A red asterisk indicates required information.


Patient ID: 27746-fido
Patient Name: Fido
Date Of Birth: 12/03/1998
Species: Canine
Breed: AUSTRALIAN SHEPHERD
Sex: Spayed
Weight: 30 lb
Owner Information
Last Name: Dryden
First Name: Ron
Institution Name:
Address:
Address2:
Address3:
City:

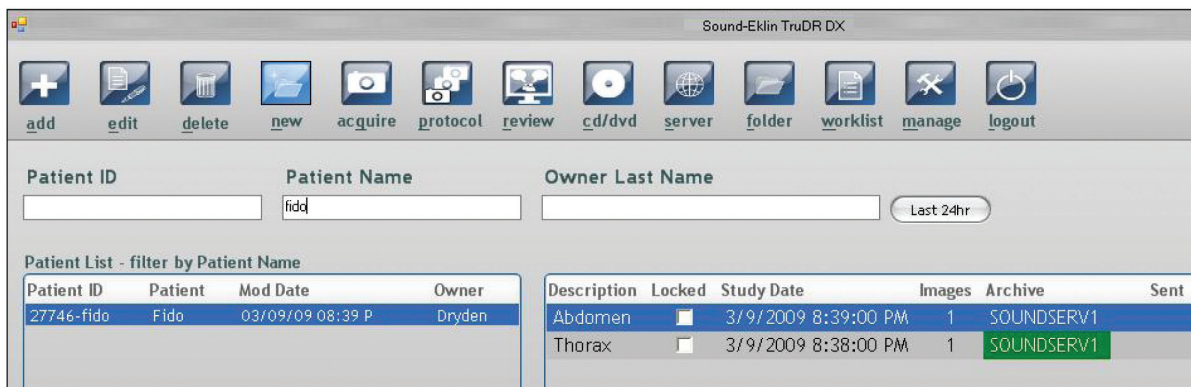
* - Required Information

Chapter 2: Patient Information *(continued)*

Creating a New Study for an Existing Patient

Create a new study in a patient previously entered in TruDR dx™.

1. Search for your patient in the Patient Screen by entering the **Patient ID**, the **Patient Name**, or the **Owner Last Name**.
The Patient List will automatically filter as you type.
2. Select your patient by clicking on the name in the **Patient List**.
3. Click the **New** button  to create a new study.
4. Select the anatomy and the view from the Anatomy Screen (see Chapter 4).




Patient ID	Patient	Mod Date	Owner
27746-fido	Fido	03/09/09 08:39 P	Dryden

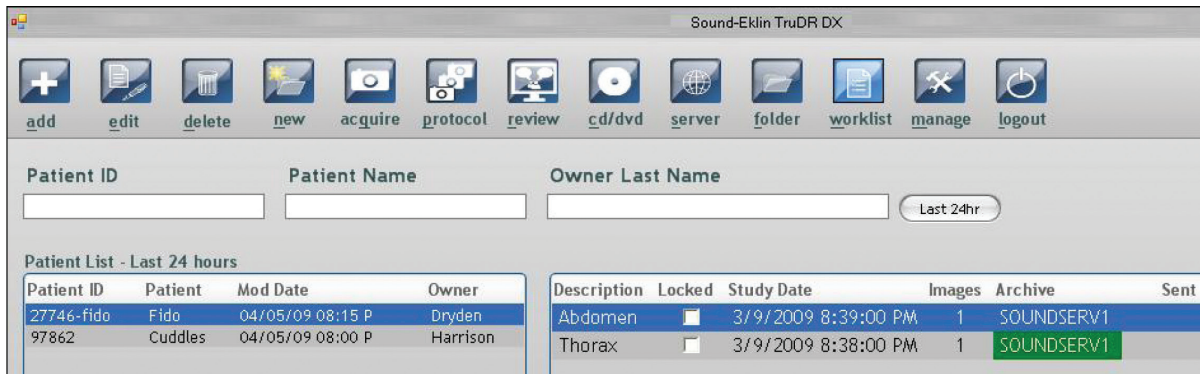
Description	Locked	Study Date	Images	Archive	Sent
Abdomen	<input type="checkbox"/>	3/9/2009 8:39:00 PM	1	SOUNDSERV1	
Thorax	<input type="checkbox"/>	3/9/2009 8:38:00 PM	1	SOUNDSERV1	

Chapter 3:

Creating a Study Using Modality Worklist

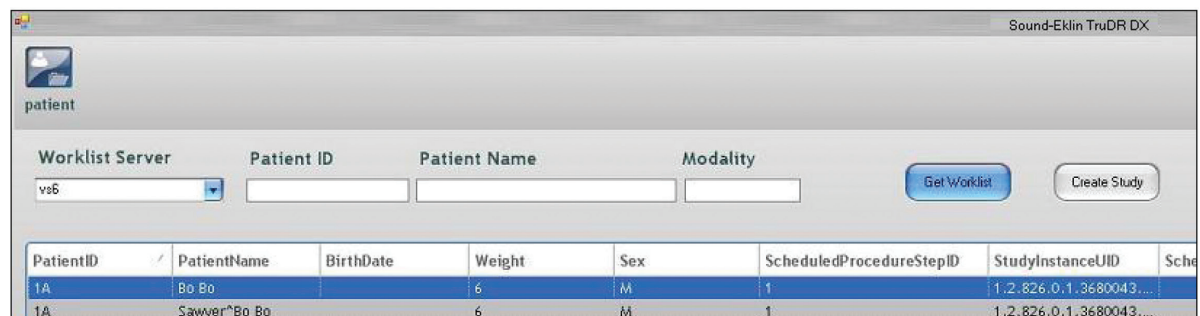
Use Practice Management Software to send the information via Modality.

1. Use your Practice Management Software to create a modality worklist.
2. In TruDR dx™, click the **Worklist** button on the Patient Screen. 



Patient ID	Patient	Mod Date	Owner	Description	Locked	Study Date	Images	Archive	Sent
27746-fido	Fido	04/05/09 08:15 P	Dryden	Abdomen	<input type="checkbox"/>	3/9/2009 8:39:00 PM	1	SOUNDSERV1	
97862	Cuddles	04/05/09 08:00 P	Harrison	Thorax	<input type="checkbox"/>	3/9/2009 8:38:00 PM	1	SOUNDSERV1	

3. Click the **Get Worklist** button to populate a list of all patients sent from your Practice Management Software. You can also search for a patient by entering the patient's information and clicking the **Get Worklist** button.



PatientID	PatientName	BirthDate	Weight	Sex	ScheduledProcedureStepID	StudyInstanceUID	Schedule
1A	Bo Bo		6	M	1	1.2.826.0.1.3680043...	
1A	Sawyer Bo Bo		6	M	1	1.2.826.0.1.3680043...	

4. Select your patient from the populated list.


Chapter 3: Creating a Study Using Modality Worklist *(continued)*

Sound-Eklin TruDRX

patient

Worklist Server: vsb Patient ID: Patient Name: Modality:

PatientID	PatientName	Birthdate	Weight	Sex	Schedule@ProcedureStepID	StudyInstanceID	Schedule@StationAETitle	Schedule@ProcedureStepDescription	Schedule@ProcedureStepStartDate	Schedule@ProcedureStepStartTime
1A	Bo Bo		6	M	1	1.2.826.0.1.3680043...		Step Desc	20081013	144729.000000
1A	Sawyer*Bo Bo		6	M	1	1.2.826.0.1.3680043...			20081013	152121.000000
1A	Sawyer*Bo Bo		6	M	1	1.2.826.0.1.3680043...			20081013	122236.000000
1A	Bo Bo		6	M	1	1.2.826.0.1.3680043...		Step Desc	20081010	155600.000000
1A	Sawyer*Bo Bo		6	M	1	1.2.826.0.1.3680043...		Step Desc	20081013	042515.000000
1A	Sawyer*Bo Bo		6	M	1	1.2.826.0.1.3680043...		Step Desc	20081013	082541.000000
1A	Bo Bo		6	M	1	1.2.826.0.1.3680043...			20080811	130814.000000
1B	Ciao	19810705	5	M	1	1.2.826.0.1.3680043...		step desc	20080226	161524.000000
1B	Ciao	19810705	5	M	1	1.2.826.0.1.3680043...		step desc	20080304	152520.000000
1B	Ciao	19810705	5	M	1	1.2.826.0.1.3680043...		step desc	20080302	121520.000000
1B	Ciao	19810705	5	M	1	1.2.826.0.1.3680043...		step desc	20080304	221407.000000
1B	Ciao	19810705	5	M	1	1.2.826.0.1.3680043...		step desc	20080226	120713.000000
D438N43898	Stone*Loki	20041106	4	MN	1	1.2.826.0.1.3680043...			20090226	130423.000000
D438N43898	Stone*Loki	20041106	4	MN	1	1.2.826.0.1.3680043...			20090113	153600.000000
D438N43898	Stone*Loki	20041106	4	MN	1	1.2.826.0.1.3680043...			20081013	144840.000000
D439004390	Train*Tank	20060425	4	M	1	1.2.826.0.1.3680043...			20090226	123845.000000
D948C	Hard*Pumpkin	19990528	36	FS	1	1.2.826.0.1.3680043...		Step	20081013	122253.000000
D948C	Hard*Pumpkin	19990528	36	FS	1	1.2.826.0.1.3680043...		Step Description	20081013	122314.000000

- Click the **Create Study** button.
- Fill in any additional information for your patient in the Work List Create Study dialogue box.
- Click the **Save** button.
- Click the **Patient**  button to return to the Patient Screen.

WorkListCreateStudy

Patient ID:

Patient Name:

Species:

Breeds:

Study Description:

Study Types:

Tech:

Vet:

Weight: lb

Chapter 3: Creating a Study Using Modality Worklist (continued)

Patient ID	Patient	Mod Date	Owner	Description	Locked	Study Date	Images	Archive	Sent
1A	Bo Bo	03/12/09 12:44 P	Bo Bo	step desc		3/12/2009 12:44:00 PM	0		

9. Select your patient and their study from the Patient Screen.



The number of images in the study reads "0" since no images have been captured.

10. Click the **Acquire**  button to begin acquiring radiographs (see pages 12-14).

Patient ID	Patient	Mod Date	Owner	Description	Locked	Study Date	Images	Archive	Sent
27746-fido	Fido	04/05/09 08:15 P	Dryden	Abdomen		3/9/2009 8:39:00 PM	1	SOUNDSEV1	
97862	Cuddles	04/05/09 08:00 P	Harrison	Thorax		3/9/2009 8:38:00 PM	1	SOUNDSEV1	

Chapter 4: Creating Radiographs

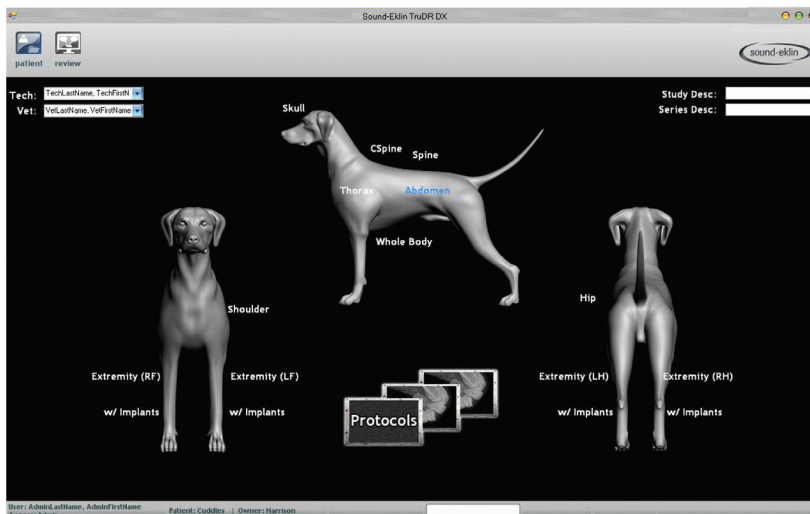
Choosing Anatomy and Positioning

Choose the anatomy and positioning to automatically enhance and position your radiograph.

1. Select the **Tech** and ordering **Vet** from the drop-down menus.



2. Select the appropriate anatomy by clicking on the corresponding text.
This will bring you to the Views Screen.



3. Click on the appropriate view button for your shot.
This will bring you to the acquisition screen.



Chapter 4: Creating Radiographs *(continued)*

Acquiring Radiographs

1. Set the X-ray machine according to the Sound-Eklin™ Technique Chart using the appropriate KVP and mAs.



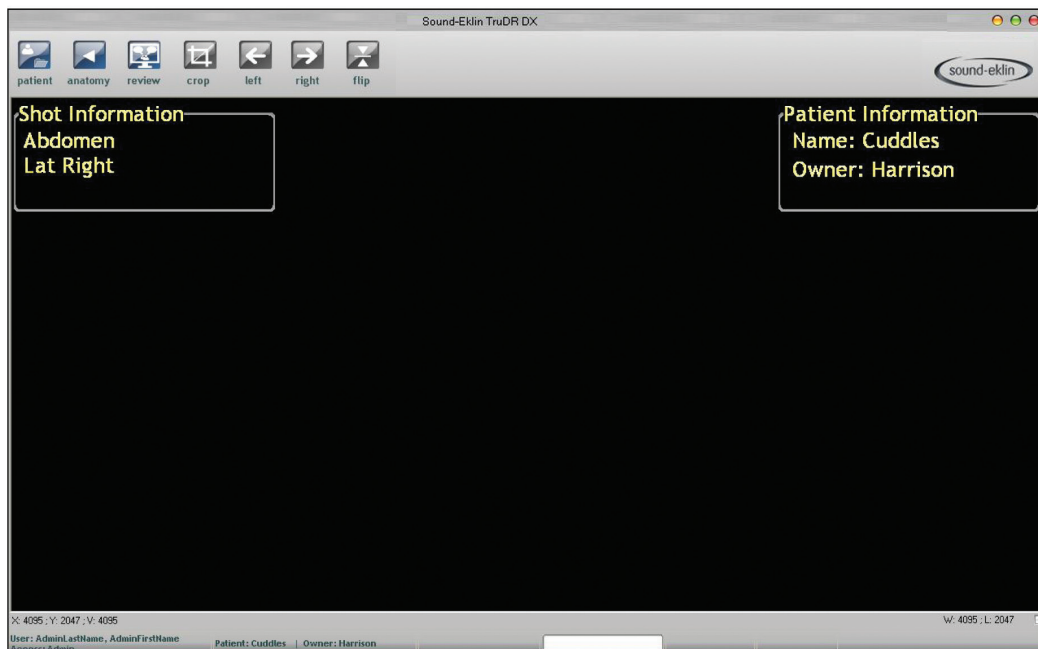
Due to variations between x-ray generators, optimal techniques may vary somewhat from the values printed on the Sound-Eklin™ Technique Chart.

2. Place the patient on the table with the desired anatomy in the center of the light field cross hairs.
3. Press the foot pedal to prep and to expose the X-ray machine.



Proper Two-Stage Foot Pedal Technique

1. To Prep, press the foot pedal halfway down.
2. Wait until the Generator is ready to fire.
3. To expose, press the foot pedal completely down.



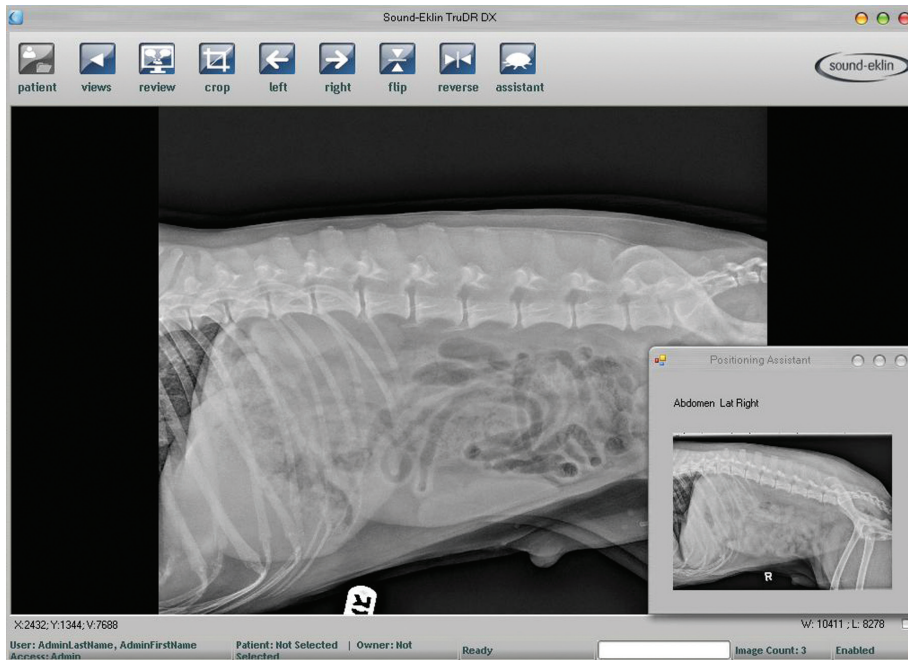
4. The image will appear shortly. Use the **Left**, **Right**, **Flip**, and **Reverse** buttons to make orientation adjustments before shooting your next shot.



Chapter 4: Creating Radiographs

Acquiring Radiographs (*continued*)

5. After image acquisition, the Positioning Assistant displays in the lower right corner of the screen.



6. The pop-up window lists the anatomy and view, and shows whether the image is optimally displayed.



Click and drag to relocate the Positioning Assistant pop up window.

Click the yellow button to minimize the Positioning Assistant, the green to maximize, and the red to close.



Select the assistant button to toggle Positioning Assistant off/on (Enable/Disable).

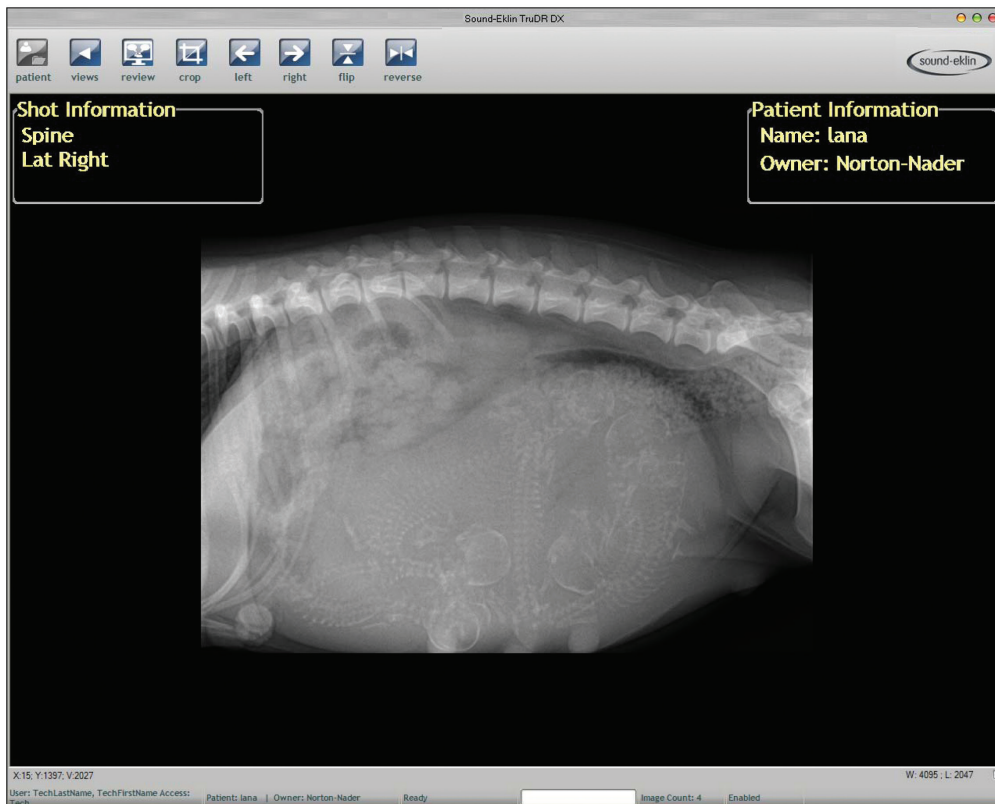



Crop your image as needed (see pages 15-16).

If you need to reshoot your X-ray, press the foot pedal and fire again.

Chapter 4: Creating Radiographs

Acquiring Radiographs (*continued*)



7. Click the **Views** button  to change views.
8. Select your next view from the Views Screen. Click the **Anatomy** button from the Views Screen if another anatomy is needed (see page 11).

Chapter 4: Creating Radiographs *(continued)*

Cropping a Radiograph

Crop out unwanted portions of your radiograph.

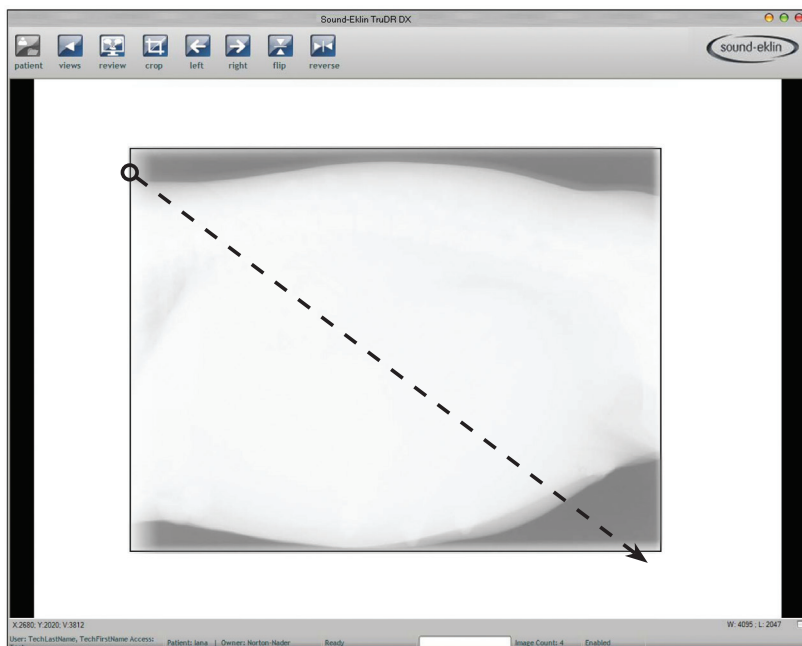
1. Click the **Crop** button  in the Acquisition Screen.



The new image will appear lighter after clicking the crop button. The image will enhance once the cropping is complete.



2. Frame the desired image by holding the left mouse button in the upper left corner of the image and dragging to the lower right hand corner.



Chapter 4: Creating Radiographs

Cropping a Radiograph (*continued*)



Click and drag your mouse by starting at the circle and dragging down toward the arrow. The arrow will not appear in the actual software.

3. The image will enhance once it is cropped.



4. Re-crop your image if necessary before taking your next radiograph.




Images must be cropped before shooting the next image.

Chapter 5: Managing Studies

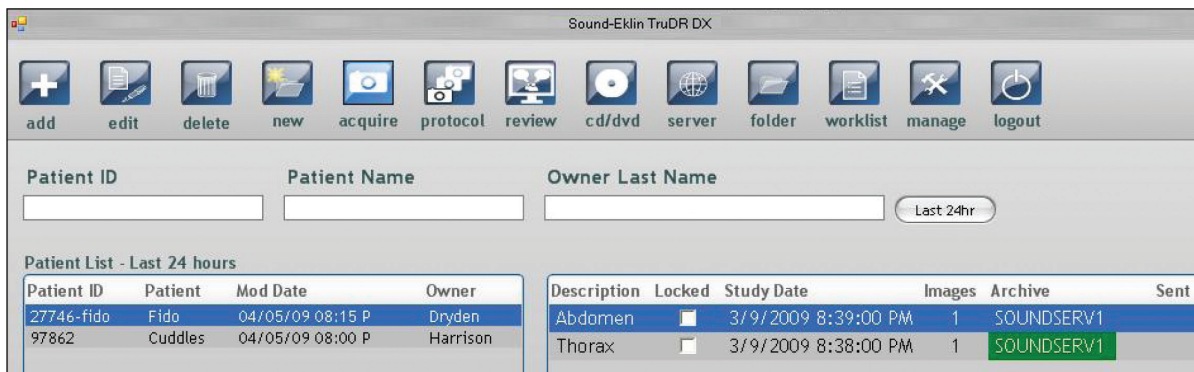
Adding New Images to an Existing Study

Add new images to an existing patient's study.

1. Search for your patient in the Patient Screen by entering the **Patient ID**, the **Patient Name**, or the **Owner Last Name**. The Patient List will automatically filter as you type.
2. Click the **Acquire** button. 



This will take you to the Views Screen using the anatomy you selected from the original study. This is shown in the Description field.



Sound-Eklin TruDR DX

add edit delete new acquire protocol review cd/dvd server folder worklist manage logout

Patient ID Patient Name Owner Last Name Last 24hr

Patient List - Last 24 hours

Patient ID	Patient	Mod Date	Owner	Description	Locked	Study Date	Images	Archive	Sent
27746-fido	Fido	04/05/09 08:15 P	Dryden	Abdomen	<input type="checkbox"/>	3/9/2009 8:39:00 PM	1	SOUNDSERV1	
97862	Cuddles	04/05/09 08:00 P	Harrison	Thorax	<input type="checkbox"/>	3/9/2009 8:38:00 PM	1	SOUNDSERV1	

3. Select a view and acquire your images (see page 12).




Previous shots will load in the thumbnail pane on the left side of the Review Screen. New shots will appear at the bottom.



Chapter 5: Managing Studies *(continued)*


Reviewing a Study

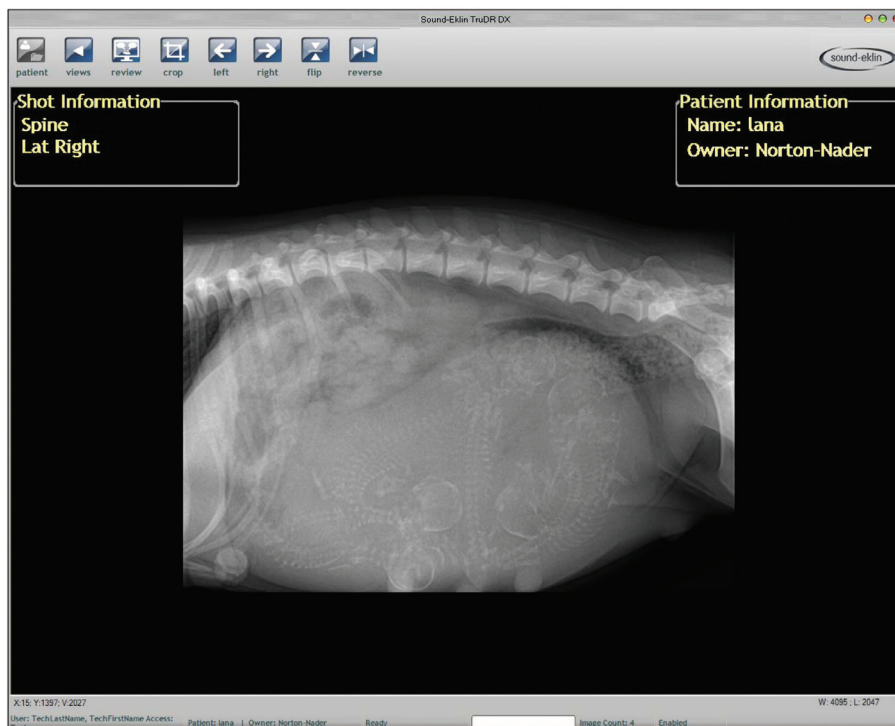
Change the layout or delete any unwanted images before your study is archived on the Server.

1. Select a thumbnail in the left-hand pane to load the image into the review pane on the right. The selected image is highlighted by a yellow box.
2. Click the **Delete** button  to remove any unwanted images.



Deleting an image permanently removes it from the computer.


3. Review the images by using the following techniques:
 - Zoom:** Roll the mouse wheel forward and back.
 - Pan:** Click and hold the left mouse button and move the mouse.
 - Window Level:** Click and hold the right mouse button, then move the mouse diagonally across the image.
4. Click the **Patient** button  to end your study and transfer the X-rays to a Review Station/Server. The software will return you to the Patient Screen.

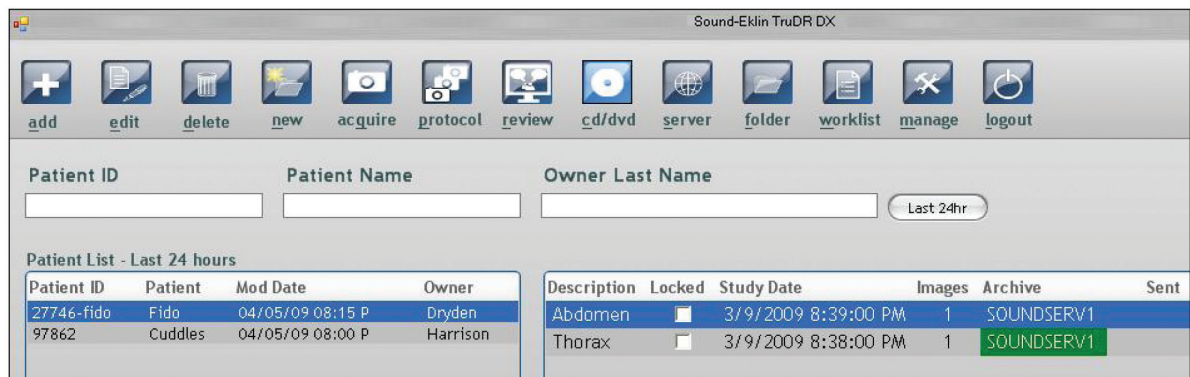


Chapter 5: Managing Studies *(continued)*

Burning a CD

Burn a copy of a study to a CD.

1. Search for your patient in the Patient Screen by entering the **Patient ID**, the **Patient Name**, or the **Owner Last Name**. The Patient List will automatically filter as you type.
2. Select your patient and your study. Your patient and study are highlighted in a blue box.
3. Click the **CD/DVD** button. 



4. Select an image format from the **Export As** drop-down menu.



DICOMDIR
JPEG

DICOM images require a DICOM viewer
JPEG images can be viewed on any computer

5. Click the Add DICOM Viewer check box if you selected the DICOM/DIR option from Step 4 above.



The options are unchecked by default

Annotation Burning

Imprints annotations made to saved images

Anonymize Images

Strips all client and clinic information from the images

Repository Format

Places images in an equestrian repository folder format

Add DICOM Viewer

Adds a DICOM viewer to view the images on a computer

6. Click the **Select** button.

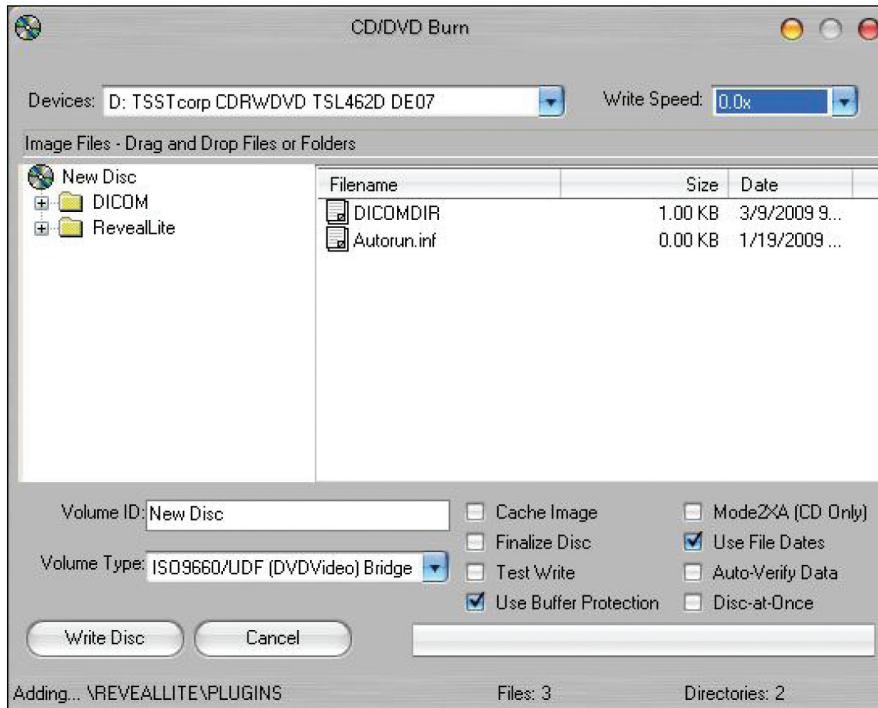
Chapter 5: Managing Studies

Burning a CD (*continued*)

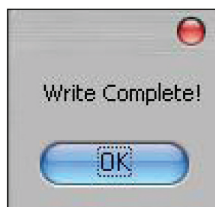
7. Insert a blank CD (CD-R or CD-RW) into the computer.
8. Click the **Write Disc** button.



The CD burn progress is shown in the lower right hand corner. You will be prompted to remove the disc when the burn is finished.




9. Click the **OK** button to complete writing the CD and remove the CD from the CD-Rom.

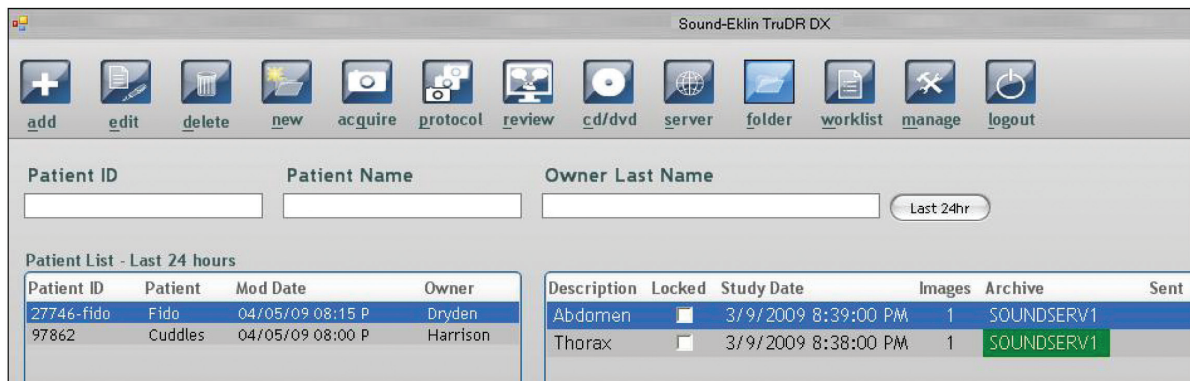


Chapter 5: Managing Studies *(continued)*

Exporting a Study as a JPEG

Export images from a study to a JPEG format.

1. Select your patient and your study to export from the Patient Screen.
2. Click the **Folder** button. 



3. Select the JPEG image format from the **Export As** drop-down menu.
4. Select an **Overlay Burning** option from the drop-down list.



The default option is set to None

None

Shows no overlays on JPEG image

Detail

Shows a detailed DICOM overlay on the JPEG image (shows image number, anatomy, technique, hospital, vet, patient, client, species, DOB, sex, acquisition date)

Summary

Shows a summary DICOM overlay on the JPEG image (shows anatomy, view, laterality, hospital, vet, patient, client, species, DOB, sex, acquisition date)

Chapter 5: Managing Studies

Exporting a Study as a JPEG (*continued*)

5. Check any additional options boxes you want to add to your images.



The options are unchecked by default

Annotation Burning *Imprints annotations made to saved images*

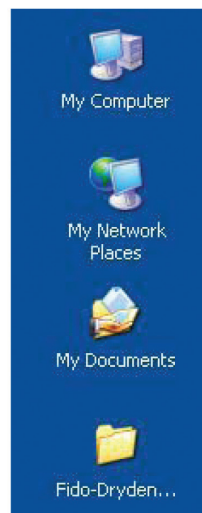
Anonymize Images *Strips all client and clinic information from the images*

Repository Format *Places images in an equestrian repository folder format*

6. Click the **Select** button.
7. Select a location to save your images in.




Your images are saved to a selected location in a folder with the animals name and the clients last name (e.g. Fido-Smith).

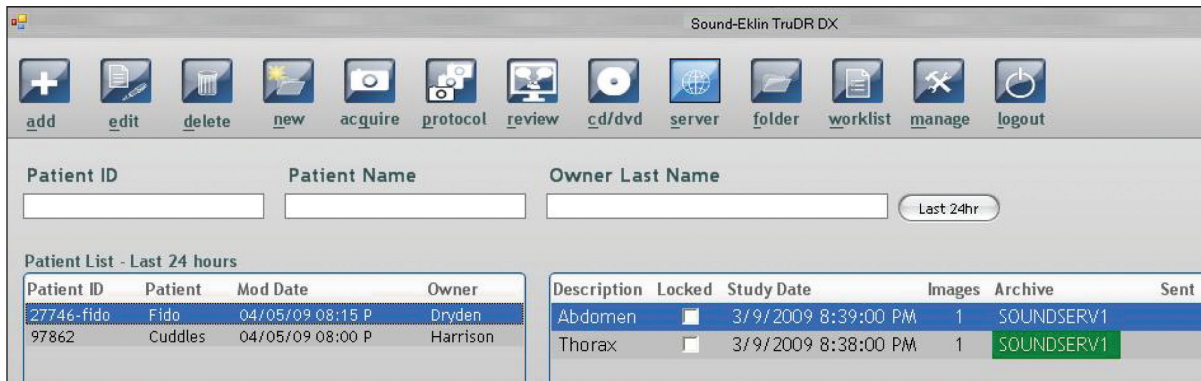


Chapter 5: Managing Studies *(continued)*

Sending a Study to a Server

Send a study to a DICOM server.

1. Search for your patient's study by entering the **Patient ID**, the **Patient Name**, or the **Owner Last Name**. The text will automatically filter as you type.
2. Select your patient by clicking on the name in the **Patient List** field.
3. Click the **Server** button. 



Sound-Eklin TruDR DX

add edit delete new acquire protocol review cd/dvd server folder worklist manage logout

Patient ID: Patient Name: Owner Last Name: Last 24hr

Patient List - Last 24 hours

Patient ID	Patient	Mod Date	Owner
27746-fido	Fido	04/05/09 08:15 P	Dryden
97862	Cuddles	04/05/09 08:00 P	Harrison

Description	Locked	Study Date	Images	Archive	Sent
Abdomen	<input type="checkbox"/>	3/9/2009 8:39:00 PM	1	SOUNDSERV1	
Thorax	<input type="checkbox"/>	3/9/2009 8:38:00 PM	1	SOUNDSERV1	

4. Select a **DICOM Server** from the drop-down list.



DICOM server information will be provided by the recipient.

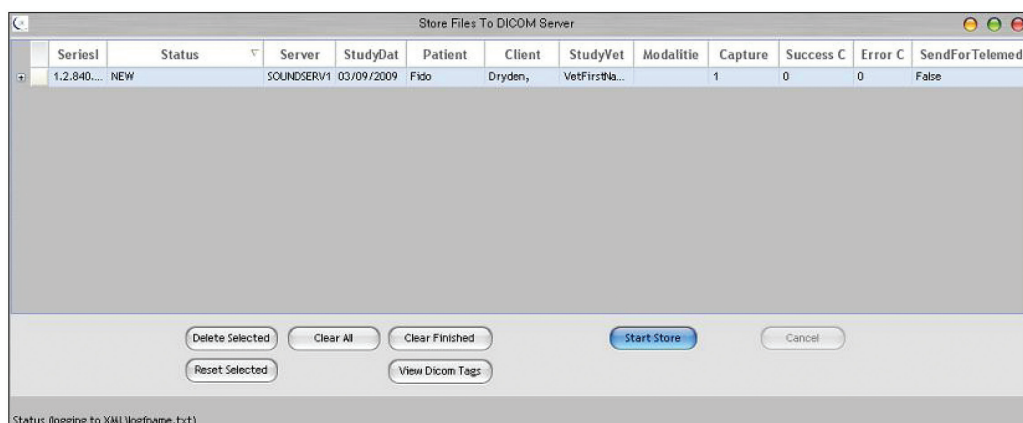
5. Click **Select**.



DICOM Server:

- SOUNDSERV1
- LOCKREVEAL
- v56

6. Click the **Start Store** button to begin the DICOM image transfer.



Store Files To DICOM Server

Series	Status	Server	StudyDat	Patient	Client	StudyVet	Modalitie	Capture	Success C	Error C	SendForTelemed
1.2.840...	NEW	SOUNDSERV1	03/09/2009	Fido	Dryden,	VetFirstHs...		1	0	0	False

Delete Selected Clear All Clear Finished Start Store Cancel

Reset Selected View Dicom Tags

Status (logging to XMLVogname.txt)

Chapter 5: Managing Studies *(continued)*

Confirming that a Study was Sent

Confirm your study successfully auto routed to the Server.

1. Finish your study by returning to the Patient Screen.
The Archive field will show a server name (e.g. SOUNDSERV1).
2. Hold the mouse over the server name to show a pop-up window with the transfer data.



The pop-up box tells you how many images have been transferred and the date and time of the transfer. The information is color coded for easy reference. If only one study appears, it will be highlighted blue and the color coding will not appear:

Green Box *Image transfer complete*
Red Box *Image transfer incomplete or failed*

Description	Locked	Study Date	Images	Archive	Sent
Abdomen	<input type="checkbox"/>	3/9/2009 8:39:00 PM	1	SOUNDSERV1	
Thorax	<input type="checkbox"/>	3/9/2009 8:38:00 PM	1	SOUNDSERV1	

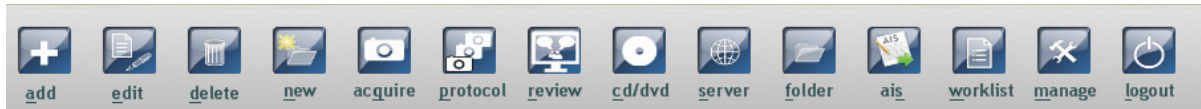
1 of 1 images archived on: 3/9/2009 9:02:00 PM

Chapter 5: Managing Studies (continued)

Sending a Study to AIS

Send a telemedicine study to AIS.

1. Select the patient you want from the **Patient List** field and click the **AIS** button from the toolbar.



Once you have clicked the AIS button the images are automatically sent to AIS and a New Consultation window is launched.

2. Fill in all the required information on the New Consultation window and click Submit.

A screenshot of a web browser window titled "New Consultation - Microsoft Internet Explorer". The address bar shows a URL from "http://www.darkhorsemed.com". The main content area is titled "New Consultation" and contains a form for patient information. The form has sections for "Consultation Information" and "Select Specialty". The "Consultation Information" section includes fields for "Selected Practitioner", "Patient Name", "Owner Last Name", "Owner First Name", "Species", "Breed", "Date of Birth", "Color", "Sex", "Chip No.", "Case No.", "Owner Phone", and "Priority & Response Time". The "Select Specialty" section has a list of "Available Specialties" and a "Current Specialties" list. Below the specialties are fields for "Wt", "lbs", "Temperature", "C", "Pulse", "bpm", and "Respiration", "per minute". There is also a "History" section and a "Description of the Case" section. The bottom of the window shows a status bar with "Done" and "Internet" buttons.

Appendix A: Technical Support

Shipping Address

Sound-Eklin™

5817 Dryden Place, Suite 101

Carlsbad, California 92008

USA

Technical Support

Office hours: Weekdays 8:00 A.M. — 5:00 P.M. Pacific Time

Emergency 24-hour support is available.

Telephone: 800-268-5354 option 3

Website

www.soundeklin.com



Sound-Eklin™ Technical Support

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